

Cookies Policy

1. Introduction

1.1 Our website uses cookies.

1.2 Insofar as those cookies are not strictly necessary for the provision of our website and services, we will ask you to consent to our use of cookies when you first visit our website.

2. About cookies

2.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.

2.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

2.3 Cookies may not contain any information that personally identifies a user, but personal data that we store about you may be linked to the information stored in and obtained from cookies.

3. Cookies that we use

3.1 We use cookies for the following purposes:

Cookie Name - XSRF-TOKEN

Purpose - Used for security reasons

Duration - Session

Cookie Type - Essential

Cookie Name - hs

Purpose - Used for security reasons

Duration - Session

Cookie Type - Essential

Cookie Name - svSession

Purpose - Used in connection with user login

Duration - Session

Cookie Type - Essential

Cookie Name - SSR-caching

Purpose - Used to indicate the system from which the site was rendered

Duration - 1 Minute

Cookie Type - Essential

Cookie Name - _wixDICX

Purpose - Used for system monitoring/debugging

Duration - 3 Months

Cookie Type - Essential

Cookie Name - _wixUIDX

Purpose - Used for system monitoring/debugging

Duration - 3 Months

Cookie Type - Essential

Cookie Name - `_wix_browser_sess`

Purpose - Used for system monitoring/debugging

Duration - Session

Cookie Type - Essential

Cookie Name - `consent-policy`

Purpose - Used for cookie banner parameters

Duration - 12 Months

Cookie Type - Essential

Cookie Name - `smSession`

Purpose - Used to identify logged in site members

Duration - Session

Cookie Type - Essential

Cookie Name - `TS*`

Purpose - Used for security and anti-fraud reasons

Duration - Session

Cookie Type - Essential

Cookie Name - `bSession`

Purpose - Used for system effectiveness measurement

Duration - 30 Minutes

Cookie Type - Essential

Cookie Name - `fedops.logger.s.essionId`

Purpose - Used for stability/effectiveness measurement

Duration - 12 Months

Cookie Type - Essential

Cookie Name - `wixLanguage`

Purpose - Used on multilingual websites to save user language preference

Duration - 12 Months

Cookie Type - Functional

4. Cookies used by our service providers

4.1 Our service providers use cookies and those cookies may be stored on your computer when you visit our website.

4.2 We use Google Analytics. Google Analytics gathers information about the use of our website by means of cookies. The information gathered is used to create reports about the use of our website. You can find out more about Google's use of information by visiting <https://www.google.com/policies/privacy/partners/> and you can review Google's privacy policy at <https://policies.google.com/privacy>. The relevant cookies can be found by visiting: <https://policies.google.com/technologies/types>

4.3 We use a Facebook pixel on our website. Using the pixel, Facebook collects information about the users and use of our website. The information is used to personalize Facebook advertisements and to analyse the use of our website. To find out more about the Facebook pixel and about Facebook's use of personal data generally, see the Facebook cookie policy at <https://www.facebook.com/policies/cookies/> and the Facebook privacy policy at <https://www.facebook.com/about/privacy>. The Facebook cookie policy includes information about controlling Facebook's use of cookies to show you advertisements. If you are a registered Facebook user, you can adjust how advertisements are targeted by following the instructions at <https://www.facebook.com/help/568137493302217>.

4.4 We use Instagram for promotional, communication and sale purposes. This service provider uses cookies. You can view the privacy policy of this service provider at <https://help.instagram.com/519522125107875/?ref=fag>. You can view their cookies policy by visiting <https://help.instagram.com/1896641480634370>.

4.5 We use Twitter for communication and promotional purposes. This service provider uses cookies. You can view the privacy policy for Twitter by visiting, <https://help.twitter.com/en/rules-and-policies/update-privacy-policy>. You can view the cookies policy for Twitter by visiting, <https://help.twitter.com/en/rules-and-policies/twitter-cookies>.

4.6 We use PayPal to process payments for goods purchased from our online store <https://www.smith-co-jewellers.co.uk/>. You can view the privacy policy and all relevant cookies information for this service provider at <https://www.paypal.com/uk/webapps/mpp/ua/privacy-prev>.

5. Managing cookies

5.1 Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:

- (a) <https://support.google.com/chrome/answer/95647> (Chrome);
- (b) <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences> (Firefox);
- (c) <https://help.opera.com/en/latest/security-and-privacy/> (Opera);
- (d) <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies> (Internet Explorer);
- (e) <https://support.apple.com/en-gb/guide/safari/manage-cookies-and-website-data-sfri11471/mac> (Safari);
- and
- (f) <https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy> (Edge).

5.2 Blocking all cookies will have a negative impact upon the usability of many websites.

5.3 If you block cookies, you will not be able to use all the features on our website.

6. Cookie preferences

6.1 You can manage your preferences relating to the use of cookies on our website by visiting: <https://www.vivian-may.com>

7. Our details

7.1 This website is owned and operated by Smith & Co Enterprise Ltd.

7.2 We are registered in England and Wales under registration number 11212129 and our registered office is at 19/21 Swan Street, West Malling, Kent, ME19 6JU.

7.3 Our principal place of business is 31 Queen Street, Bude, Cornwall, EX23 8AY

7.4 You can contact us:

- (a) In writing to Vivian May, 31 Queen Street, Bude, Cornwall, EX23 8AY
- (b) via website contact us form, <https://www.vivian-may.com/contact-us>

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